Arkansas Regulatory Partnership Program

24 Hour Emergency Contacts

Acme Brick Gas Pipeline (SAC Wireline) 501-332-5555
Albemarle Corporation 870-235-6000
Arkansas Oklahoma Gas Corp. 800-842-5690 479-784-2052
Arrington Oil & Gas Operating, LLC 817-589-4898
Black Hills Energy 800-694-8989
Cambrian Energy/South Tex Fort Smith Treaters 800-753-6643
CenterPoint Energy, Inc. 800-992-7552
City Water & Light Jonesboro 870-935-5581
Crestwood Arkansas Pipeline LLC 866-234-7473
Delek Logistics Operating, LLC 800-344-5325
DeSoto Gathering Company 833-604-8137
Diamond Pipeline, LLC 800-708-5071
Enable Gas Transmission, LLC & Enable Midstream Partners, LP 800-474-1954
Enable Mississippi River Transmission, LLC 800-325-4005
Enbridge - Texas Eastern Transmission, LP 800-231-7794
Energy Transfer 877-404-2730
Enmark Energy, Inc 800-841-0977
Enterprise Products Operating, LLC 888-883-6308
Fayetteville Express (Energy Transfer) 888-844-8030
Fayetteville Gathering Company 832-625-1100
Flying Pig Pipeline 877-579-7994
Georgia-Pacific Crossett, LLC 870-567-8421
Great Lakes Chemical Corp, a Company of the LANXESS group 870-862-5141
Hanna Oil & Gas 479-646-0880
Harrisburg Water & Gas 870-578-2116
Hogback Exploration, Inc 479-461-9069
Kinder Morgan - Natural Gas Pipeline Company of America 800-733-2490
Magellan MidStream Partners, L.P. 800-720-2417
Marathon Pipe Line LLC (MPL) 800-537-6644
Merit Energy Company 501-368-4601
Midcoast G&P (East Texas) 888-650-8099
Mid-Valley Pipeline Company (Energy Transfer) 800-753-5531
NGL Supply Terminal Co., LLC 888-529-5558
NuStar Pipeline Operating Partnership, LP 800-759-0033
Ozark Gas Gathering, LLC & Ozark Gas Transmission, LLC 877-535-0242
Permian Express Partners, LLC (Energy Transfer) 800-753-5531
Razorback Pipeline Company 800-732-8140
Riverfront Exploration 479-651-7756
Stephens Production Company 479-783-4191
TC Energy/ANR Pipeline 800-447-8066
Tennessee Gas Pipeline Company 800-231-2800
Texas Gas Transmission 800-626-1948
Trans-Union Interstate Pipeline, LP 800-926-4352
Trunkline Gas Company (Energy Transfer) 800-225-3913
University of Arkansas 479-575-2222
Valero Terminaling & Distribution Company 866-423-0898
Waelder Oil & Gas, Inc. 479-883-3704
XTO Energy, Inc 832-625-1100

Arkansas 811

Know what's below.
Call before you dig.

Invisible Highways
In Your Community
HOW TO RECOGNIZE A LEAK
A strange or pungent odor near the pipeline.
A hissing or roaring sound.
A dense white cloud of fog.
A patch of dead or discolored vegetation.
Continuous bubbling in wet areas, rivers, or creeks.
Skin and eye irritation.

WHAT TO DO IF YOU SUSPECT A LEAK
Turn off machinery or equipment, including cell phones.
Do not create sparks or heat sources. No smoking.
Walk away immediately from the fumes or vapors.
Warn others to stay away.
Do not drive into or go near the leak. The car’s engine might ignite the vapor cloud or the cloud can deplete the oxygen causing the engine to stall and trapping you in the vapors.
Do not attempt to operate pipeline valves or equipment.
Immediately notify the pipeline operator. Give the location, a description of the leak, and your name.
Notify local fire and police departments.

EXCAVATORS
Call before you dig to have buried utility lines and pipelines located and marked. Signs only indicate approximate route.
If your excavation work is near or crosses a pipeline, a Pipeline representative will meet you on site to ensure that the excavation is completed safely.
If you damage a pipeline, state law requires you to call the owner immediately, even if it is a scrape, dent, or nick. The pipeline company must evaluate and repair the damage.

EMERGENCY RESPONDERS
Contact the pipeline company for emergency assistance. If you do not know the number, above ground markers display the company name, emergency telephone number, and pipeline contents.
Secure the area around the leak to a safe distance. This could include evacuation of people from homes, businesses, schools, and other locations.
If the leak is burning, prevent the fire from spreading, but do not attempt to extinguish it at the pipeline.
Do not attempt to operate pipeline valves or equipment.